

In Your Face, The Service Connection



welcome to **Kurtz service news letter April 2009**

Newton's Third Law of Motion

"For every action there is an equal and opposite reaction."

How does this relate to your Kurtz processing equipment? If you take care of your equipment, your equipment will surely take care of you. Relatively speaking!

Message from your Kurtz Service Specialists

Kurtz is aware that some of our customers are having trouble setting time aside to view the **Kurtz Web Cast** at the scheduled time of the broadcast. In order to help all of our customers, we have made the Kurtz Web Cast available through the **Kurtz Web Cast Archive**.

Currently, these programs are available:

- **"Filling, may the bead be with you"** – Describes the importance of proper filling, how to handle situations, and what is a fill injector, along with how they work.
- **"Where did my vacuum go?"** – Explains what vacuum is, what it is used for, and how to deal with situations.
- **"Correct IN – Correct OUT"** – Your utilities, basic Steam, Water & air, correct drainage, electricity – Energy and money savings!
- **"Kurtz New B-Jet Fill Injector"** – Introduces the new Kurtz B-Jet Fill Injector and allows everyone to see firsthand the design of this new injector
- **"Your Hydraulic Settings on Molding Machines"** – Describes the settings you need to adjust on the hydraulic systems currently being used.
- **"Your Round Pressure Regulator"** – You know the little round Kurtz regulators "simple yet complex."
" What you need to know about the Kurtz pressure regulator (TDR) valve that can make a big difference in the operation of your Kurtz presses.
- The latest addition – **"Molding Dry Foam Parts"** was added on **March 18, 2009**.



The Kurtz North America Web Cast Archives are just beginning. The available subjects will continue to grow as new Web Casts are developed and added to the archives. **Kurtz North America wants to be interactive with our partners and welcomes your suggestions for future Web Casts.**

In order to acquire viewing privileges of a Web Cast archive, please provide a purchase order for \$90.00 with the name of the Web Cast archive or Service Discount Credit. Once your request is processed by KNA, you will receive an e-mail with log in information to view the chosen Kurtz Web Cast archive. The web cast archive will be available to you and your employees for a period 48 hours after you log on. After which, your log in information will be erased and you will need to re-purchase.

You can view this archived event right on your desktop. The only software required is your standard web browser.

In April the KNA Web Cast **"Basic Maintenance: 10 easy steps to keep you going"** will present a detailed look at maintenance steps that are simple and achievable to "keep you going"

If you wish to sign up for the web cast, please contact us at kurtzservice@kna.net.

Hi, this is me...

My name is **Jeff Thede**. I have been the Lead Fabricator for Kurtz North America over the past 10 years. I also assist with the assembly of rebuilds. My favorite past time is hunting and fishing with my daughter, Tabitha.

The photo shows Tabitha with her 1st white-tail buck and myself with my trophy boar.



Tip of the Month

Water: The basic need for life and industry. **In the expanded foam industry water is used in the production of steam, cooling and vacuum.**

The treatment of your water is critical to the operation and life of your Kurtz equipment. Therefore, you need to assure that your water is softened, and chemically balanced to achieve long-life for your machines and related equipment.



Up-coming events:

May 14 & 15, 2009 – 1st Educational Seminar of the Americas – Molding Efficiencies

The 1st Educational Seminar of the Americas is an in-depth workshop with phenomenal international networking opportunities. Expect to go home with “hands on” information to immediately start saving money.

Don't miss this event! See you in Cancun.

[detailed information ->](#)



One-stop shop for EPS/EPP molding supply needs

Kurtz North America is dedicated to become a **one-stop shop for EPS/EPP molding supply needs**. In this progressive effort, we look forward to quoting all your molding supply materials and parts, regardless of machine manufacturer.

Call Tom Schirmer [(920)892-9256] for more information of non-Kurtz parts, and B-Jet EPS and EPP fillers.



April Parts Specials:

During the month of April, mention the KNA newsletter for special pricing on the following gaskets, and fill tubing.

- **WC55.75.003 8mm Silicon mold gasket \$75.00 per 50 meter roll (\$0.46 per ft)**
- **WE10.13.102 material hose 20mm ID PVC nylon reinforced \$183.00 /61meter rolls (\$0.91/ft)**
- **WE10.13.404 material hose 30mm ID PVC steel reinforced \$325.00 / 50 meter roll (\$1.98/ft)**

KNA Rebuild Program

KNA has **K813, K1014, and K13.517 EPS machines available** for quick turnaround. If you are interested in having an existing Kurtz Shape Molding machine rebuilt, KNA is prepared to discuss your options based on the individual condition of your machine and the rebuild schedule at KNA.

For more information about the KNA rebuild program **contact Ryan Brown, John Floryance, or Pete Tatro @ 920-893-1779.**

If you know of someone who should be on this list send an e-mail to kurtzservice@kna.net and we will be more than happy to include for future mailings.

Contact:

KURTZ North America Inc. David Meyer Peter van Deursen | 1779 Pilgrim Road | Plymouth, WI 53073
Phone **920-893-1779** | Fax (920) 893-1562

more about KURTZ: www.kurtznorthamerica.com

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