

# In Your Face, The Service Connection



welcome to Kurtz service news letter December

**While the economy is slow, let us work together to improve our futures.**

## Hi, this is me....

I am Tyler Atkinson, a certified electrician and have been with Kurtz North America for the past nine years. I'm working for the company as an electrician, as well as an assembler and service tech. I'm married to my wife, Jennifer, for four years and we have a two-year old son, Noah, and we are expecting a daughter in April. I have many hobbies. From October to April, I enjoy bowling in several weekly leagues and in weekend tournaments. I have four perfect (300) games to show for it. I'm playing slow-pitch softball a couple nights a week in the summer. During the fall and winter months, I like to spend some time in the woods with my bow, hunting deer. The entire family likes to go camping a few weekends in the summer.



Tyler Atkinson

## Message from your Kurtz Service Specialists Utilities:

Before you install Kurtz equipment into your plant, you first have to consider the utilities.

Utilities are the equipment that supply the necessary physical energy for your Kurtz equipment to operate properly.

What items are utilities? Well, you will need a boiler, accumulator and associated items for steam, compressor and dryer for compressed air; water may come from the city or pumped from a well, along with electricity from the local power grid for motors and controls.

Water is provided to the boiler for steam, saturates the steam in the accumulator, seals the vacuum pumps and cools the parts during process.



Hence, once you use the water you don't want to waste it so you dump the water into a set of pits, that is pumped to cooling

towers, drained back into the last pit to be pumped back into use over and over again.

### Get the picture?

**How important are your utilities?**

**Are you sure you are sized right for the equipment you have?**

**Do you chill your air to keep it dry?**

**Are your drains large enough to prevent backpressure?**

**Do you want to be sure?**

If so, Kurtz North America provides technical assistants to assure you have the correct utilities for your Kurtz equipment (or the other colored one).

With the proper utilities in relationship to your Kurtz equipment, you will produce a quality product for your customers.

So remember Kurtz is here to assist you to assure your equipment will run properly along with your utilities for your satisfaction and your customers as well as saving costs in your production.

Give us a call and we will be happy to assist you.

## KNA December WebCast

**Reminder** – December's Web Cast:

**THURSDAY,  
DECEMBER 11, 2008, 10:00  
A.M. CST**

**VACUUM (WHERE DID IT GO?)**

### KNA January's Web Cast

January's Topic for KNA's Web Cast is Utilities - "Correct in – Correct out". Are your utilities sized correctly? Why is it so important? Well, it is simple, wrong sized utility lines will cause several situations for improper machine operations – not enough steam in a timely manner, lack of air during processing, drain back pressure are just a few. This Web Cast will explain why your Kurtz machines need correct utilities to make them run properly.

If you interested in Web Cast, please respond to [kurtzservice@kna.net](mailto:kurtzservice@kna.net) and we will send you an invitation. Cost of Web Cast is US \$ 90.00 for individual or the cost is included in your "Service Support Program". Hope to see you there.

**Next possible date is  
January 6, 2009.**

KNA Specials of the Month

Tip of the Month

Service Special

Strainers, depending on the condition of your water and air, the inline strainer's element needs to be pulled and cleaned at least once a week, sometimes more if you have found a large amount of contaminates in your element.

Also, your press hoppers have a "Y" strainer on the vacuum line that should be cleaned at least once a month. Did you know that you also have an element inside each pressure tank?

Remove the top flange of the pressure fills, unbolt the element, remove and clean. Doing this every 6 months should keep your bead flowing to your press.

KNA is now offering a Service Support Program that will assist you and your business in this tough economic time. This is a custom designed program that will fit your specific business needs and save you money in parts, service and training.

If you would like more information about this special Service Support Program, call your favorite Kurtz contact person and they will be happy to explain the value of this offer as well as additional details.

Let us work together to improve our futures.

### Parts specials:

During the month of December, mention the KNA newsletter, and **receive 15% off** vacuum pump spare / repair parts.

### KNA Rebuild Program

We have **K 813/1014** and **K13.517 EPS** machines available for rebuild. If interested call Ryan Brown or John Floryance at **920-893-1779** for more information.

Contact:

**KURTZ North America Inc.** [David Meyer](#) [Peter van Deursen](#) | 1779 Pilgrim Road | Plymouth, WI 53073

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**more about KURTZ:**

[www.kurtz.de](http://www.kurtz.de)

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**Sign Off**

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