

In Your Face, The Service Connection



welcome to Kurtz service news letter November

Are you a Believer in Preventive Maintenance or hope nothing will break today!?

Hi, this is me....

I am Tom Schirmer, the man you call for parts and I am proud to be part of Kurtz North America for 23+ years.

I am married 29+ years, yes - to the same woman!
We have two grown children and a dog. I live in a rural setting and enjoy being able to walk out the back door for bow hunting white tail deer. This past September my son and I enjoyed a fly-in Alaskan moose hunt. No moose was brought to the table, but the scenery and companionship could not have been better. Over the many years at Kurtz, I have spoken to many of you concerning your spare parts issues and formed some great relationships. I look forward to building new relationships and continue to strengthening the old.



Tom Schirmer

Message from your Kurtz Service Specialists

How often do you perform Preventive Maintenance on your Kurtz equipment?

How often do you check the oil in the engine of your car, or the air in the tires?

Do you wait for the "idiot" light to come on?
If you do, odds are you already have a problem and are sitting alongside the road waiting for help.

The same goes for your Kurtz equipment, if you wait for something to break before you make repairs you will be sitting waiting for parts to come in. Once the parts arrive, you make the necessary repairs but this will cost you time and money for unscheduled down time.

Preventive Maintenance is everyone's job from the operator to the supervisor and maintenance staff. Here is a chance to catch a situation before it becomes a problem.

Daily / weekly inspect and perform preventive maintenance to your equipment to assure you have clean and proper operating equipment.

Recording your Preventive Maintenance will make you aware of conditions of failure before they happen.

Monthly / yearly preventive maintenance is missed more often than you think, yet every bit as important as the weekly / monthly preventive maintenance. For example, when was the last time you had an electrical situation only to find out later that a loose wire was the real cause?

Preventive maintenance done properly would have most likely caught a situation like a loose wire and saved you unscheduled downtime. Yes, it is as simple as that, do your preventive maintenance and your equipment will take care of you.

You spent more money on the Kurtz equipment than what you spent on your new car and yet you do a better job maintaining your car.

Think of it this way – where do you get the money to pay for your new car?

TAKE CARE OF YOUR KURTZ EQUIPMENT.

KNA December WebCast

December's Topic for KNA WebCast is "**Where did my Vacuum go**".

How often do you look at your machine and wonder why you have NO vacuum. Parts come out wet and you start searching. We want to talk to you and show you a simple approach how to get it back. Also a simple explanation of the principal of vacuum to understand why we actually doing it.

If you interested in WebCast please respond to kurtzservice@kna.net and we will send you invitation.

Cost of WebCast is \$ 90.-US for individual or is included in your "**Service Support Program**".
Hope to see you there.

KNA Specials of the Month

Tip of the Month

Service Special

Do you wipe down your machine guide bars daily?

The bushings are made of Teflon so they need no lubrication.

By wiping down the guide bars with a wet cloth on a daily basis allows the moving platen to move smoothly without binding and reduces wear.

Oh, do not forget your hydraulic cylinder rods; keeping them clean will prevent damage to the cylinder head / rod seals.

KNA is now offering a Service Support Program that will assist you and your business in this tough economic time.

This is a custom designed program that will fit your specific business needs and save you money in parts and service.

For more information about this special Service Support Program, call your favorite Kurtz contact person and they will be happy to explain the value of this offer as well as additional details.

Parts specials:

During the month of November mention this newsletter special for 15% savings on guide bar bushings and flanges, as well as screen for your "Y" strainers

KNA Rebuild Program

We have **K 813/1014** and **13.517 EPS** machines available for rebuild.

If interested call us at **920-893-1779**.

Contact:

KURTZ North America Inc. [David Meyer](#) [Peter van Deursen](#) | 1779 Pilgrim Road | Plymouth, WI 53073
Phone **920-893-1779** | Fax (920) 893-1562

more about **KURTZ**:

www.kurtz.de

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Sign Off

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