

In Your Face, The Service Connection



welcome to Kurtz service news letter October

Do you know how much a bad fill injector can cost you?

Hi, this is me....

My name is David A. Ross and I returned to KNA back in March of this year after a three year absence.

I am working as a service technician who provides assistance needed by our customers to assure the best possible performance of their Kurtz equipment.

My spare time is spent riding the back roads of Wisconsin on my Harley during the summer months, and creating my art works during the winter.

This past August I had the pleasure to have my son, Stefan, visit me and attend the Harley-Davidson 105th.

I know I talk with many of you on the phone and hope to meet as many as possible during my travels for Kurtz North America.



David A. Ross

Message from your Kurtz Service Specialists Fill Injector, the Step Child of the Molding Machine

You may all wonder how we came up with this analysis. Think of it this way: You have this great 12 cylinder engine which you want to show off. So you build this beautiful body around it with super cool looking tires. Now you are ready to take it out and show it off! You are pleased with your new toy and as you prepare to wind it up and see what it can really do, the engine sputters and loses power. What a bummer! Now you have to go back to square one and start from the beginning, "What did I miss?" That's about what we do with our molding machines. We pay a lot of attention to the machine and the mold but could care less about the filler. Just look around plants and machines, you see fillers laying in corners, getting dropped during mold changes, not fitting correctly and being hit in place with hammers, and so on and on. After that, they look like this picture.



Remember, if the filler is not filling correctly you will not make good parts. Or, you make 18 out of 20 cavities and man do we see enough of that. People do not realize the amount of wasted energy and material by not filling correctly. A good filler maintenance program can make a big difference and save you thousands of dollars, if done correctly.

Quick mold changes will not work if you do not have enough filler to cover tomorrow's tool changes. Look around your plant and take notice of your filler situation. It may surprise you what you have.

As always, if we at KNA can help you with ideas of how to improve your filler situation give us a call or send us an e-mail.

With this, my best regards for October and enjoy the Fall colors.

KNA Webcast Adventure

With the economics changing on a daily basis, we want to bring info to you in a different way - **Webcast / Webinar!** What is **Webcast**? Joining with an Internet company, KNA has set up a system to bring live or pre-recorded video sessions right to your computer screen.

On a monthly basis, we will offer topics specific to our industry's needs. Topics like, "**Where did my vacuum go**", "**How to Mold Dry Parts, How to Save Energy**", and so on. After the live session, these topics will be available for viewing at your own convenience from our server system.

The first Webinar will be held at the end of October and the topic is

"Filling, Let the Bead be with you" and "Introduction of B-Jet Fill Injector".

This will be a free Webinar, if you are interested in participating please send an e-mail to kurtzservice@kna.net and we will send an invitation to you electronically.

Future sessions will be provided at a cost of \$ 90.00 per session and will be announced in this newsletter.



We rolled out our new service e-mail in last month's newsletter only to find out that I (PvD) put in the wrong e-mail.

After getting all the grief for it, here is the correct e-mail address:

kurtzservice@kna.net

Please use it, send us comments, questions or suggestions for the future so we know it works. Thanks and sorry for sending you into cyberspace.

Fill injectors are just there. Machines change, tools change but fillers are still just "there". Kurtz looked for a long time at this and having built **almost 300 different kinds of fillers** over the years we found something new. A filler with less parts and easy to maintain.

All our talk is around quick mold change but we often forget a very important part - our filler. If the filler does not work correctly, all our timesavings are gone in a heartbeat. Make sure that venturi works OK, that the filler is sealed and that the hoses are correctly attached, this is vital to the operation of machine. Here is where we lack - maintaining them.

We will explain this in all its glory on **October 30, 2008 in our official FIRST WEBINAR.**

See article on this page. The **B-Jet** no longer requires tools to clean. It can be adjusted for fill hose position without loosening the filler flange. On tools which are set up for quick change we can check the filler without removing them completely from the tool. If you want to know more please **call us at 920-893-1779 or join us on our October WEBINAR** where we will show you the filler and explain the good, the bad, and the ugly.



KNA Specials of the Month

Contact:

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Parts specials:

During the month of October, mention this filler offer per the KNA newsletter, and receive **15% off fillers, and filler spare/repair parts.**

In our introduction of the B-jet EPS/EPP fill injector. We would like to offer a 2-month sample trial of our new B-jet filler.

Order one for a 60-day trial at special pricing, if not delighted just return the filler for full credit.

KNA Rebuild Program

We have **K 813/1014** and **13.517 EPS** machines available for rebuild.

If interested call us at **920-893-1779.**

more about KURTZ:

www.kurtz.info

You receive this e-mail because we know you as customer or prospective customer of the Kurtz Group. In case you do not want to receive messages like this anymore or should you have received this message by mistake, please let us know. Then we will, of course, not send you any further e-mails.

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