

In Your Face, The Service Connection



welcome to Kurtz first service news letter - a new way to keep you up to date. We hope you find it usefull. Please feel free to pass it on to others, and when you have finished reading it, please give us some feedback.

PvD Corner

Your Hydraulic Oil

Adding oil is not maintenance for a hydraulic system. Check your oil frequently and exchange, if needed.

The right viscosity is important. As higher the outside temperature as higher the oil number. Kurtz machines are delivered with 46 grade oil from the factory. KNA rebuilds use 68 grade oil. If you are not sure what you should use give us a call and we will help you to make the right choice.
- And don't forget your filter. Change it every 1,000 machine hours.

Message from David Meyer



Welcome to KNA newest feature: My name is David Meyer and I am the newest addition to the Kurtz North America team as the Service Manger. Upon arrival I realized a need to link up with our partners. Therefore, I would like to introduce you to, In Your Face, The Service Connection. This will be a monthly publication that will have

some topics that are pertinent to your daily production business.

This is not meant to clog up your e-mail, or take a bunch of time out of your day, but to share our passion for the industry and to grow in our partnership with you.

We hope to have some monthly parts specials that could benefit your operation, or maybe an equipment special that you can't pass up.

But mostly we want to talk about service. There will be an article written by PvD (you all know him as Peter vanDeursen). PvD will keep you up to date with all the latest Kurtz upgrades and maintenance tips.

He will bring his 25 years of experience and expertise in the business right to your monitor. This news letter promises to be a great sounding board as well for any challenges you might have in the field that we can assist with. We will offer an online service line to ask questions and get the answers that you are looking for. Use this new service tool as a way to enhance your production lines efficiencies.

We would also like to encourage comments as to what you think of our new venture and what you think we can do to better service you, our customer. Thanks for your partnership and we look forward to assisting you in the future

News Update:

KNA Service E-Mail

You all know our personal e-mail addresses but sometimes we are not reachable. Therefore, we have created a generic e-mail for the service department which will be reviewed every day from personnel in the office. If you need an answer and we are not available, please use sevice@kna.net and be assured someone will contact you. This guarantees that you will have an answer to your request in the shortest possible time.

KNA Specials of the Month

25 HP Side channel Fan cpl.

Where used for short time (less then two month) on special equipment. New price over \$10000.

Each \$ 2500 on a first come base.



Oil Filter

This month, get an automatic 15% off the parts listed below:

Spin On Parker 2418
WD04.10.101
\$ 35.40

ARLON Insert ATZ 120
YE08.00767
\$ 84.04

Did you know?

Kurtz has a high tech solder division. We make the world's best soldering irons and because of a model change, we have discontinued models for sale at a bargain price.

If you ever wanted to own a good soldering iron don't wait any longer.

Call Tom (888-890-1779) and ask what's available.

more infos about KURTZ:

www.kurtz.info

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